

**The World of Feng Shui ('Feng Shui') implemented Konect Elite and Microsoft® Windows® Server 2008 Terminal Services in order to centralize and streamline the delivery and access to mission-critical Point-of-Sale ('POS') business and accounting applications for their additional branch locations.**

## CASE STUDY

### Client

**World of Feng Shui**  
<http://www.wofs.ca>

### Industry

Retail Services / Consulting  
 Real Estate

### # of Employees

5

### Server Environment

Microsoft® Windows®  
 2008 Server

### Client Environment

Microsoft® Windows® XP  
 Professional

### Applications

Point of Sale ('POS'), Business  
 Vision accounting application



### Business Challenges

- Needed real-time availability of applications and data
- Minimize employee learning curve for user interfaces
- Needed to protect existing client software investments
- Needed to provide remote and mobile access to users working from remote or branch locations

### Solution

- Konect Elite™
- Microsoft® Windows® 2008 Terminal Services

### Results

- On-Demand access to applications anywhere, anytime, using any device
- Increased employee productivity & overall business performance
- Seamless end user experience, regardless of client device
- Seamless scalability for future growth

## Challenge

Dolly Sidhu pursued her passion for Feng Shui in helping people live a more harmonious and balanced lifestyle. Delivering a multitude of consulting services in combination with operating two Feng Shui retail boutiques within the greater Toronto region, the need to centralize and consolidate their POS and accounting systems was critical to remain competitive. IT efficiency for supporting and maintaining this IT infrastructure was also a key factor.

In addition, without affecting retail and consulting services, transaction and accounting processes needed a consistent user experience for those accessing the system from either retail location or remotely, whether using XP, Vista or Windows 7 clients on a PC, laptop or netbook.

## Solution

With the implementation of Konect Elite and Microsoft® Windows® Server 2008 Terminal Services, Feng Shui was able to centrally manage and distribute their key POS and accounting applications to select employees as needed. This, in turn, provided a single point delivery of applications and updates, making IT management simplistic and cost effective, thereby increasing IT efficiency considerably.

Additionally, regardless of which branch location they were at, these applications could be accessed by employees seamlessly with a consistent user experience from their XP desktops, laptops and netbooks. And, with the future need to support Windows 7 clients and virtualization technologies, Konect Elite and Microsoft® Windows® Server 2008 Terminal Services provided the necessary baseline infrastructure to support any expansion with no disruption to the end user access experience.

## Results

Feng Shui owners and employees are no longer limited by applications that are locked to one desktop, location or device. With having one consolidated POS, inventory database and accounting system to access and manage, headaches, frustration and human error have been radically reduced, if not even eliminated. This, in turn, has increased overall business productivity and performance.

### World of Feng Shui

The World of Feng Shui is a one stop all unique boutique where on site consulting and a wide range of Feng Shui merchandise for the home and office are available for purchase.

*"Having one consolidated accounting and POS system, one inventory database to access and maintain, one set of purchase orders to work from and no more end of the day reports from one location to another – this is fantastic! This has saved us a considerable amount of headache, time and money. Using Konect Elite, our users can work effectively and more efficiently, increasing our overall business productivity substantially."*

Dolly Sidhu, Owner  
 World of Feng Shui



### desktopsites Reseller Partner

#### About DMP Tech Services, Inc.

Established in 2002, the company is owned and managed by a professional engineer who's degree is in Industrial Engineering, a discipline circled around efficiency and productivity enhancements. At DMP, their goal is to bring this philosophy to the market place through the development and deployment of custom solutions.

*"We use Konect Elite as the platform of choice for connecting multiple locations because of its ease of use, setup and redundancy."*

Mark Povolo, President  
 DMP Tech Services Inc.  
 For more information, visit  
<http://www.dmpotech.ca>

### About desktopsites

desktopsites is a leading developer of innovative and cost effective application and desktop virtualization solutions for small and mid-size businesses ("SMEs"). desktopsites Konect Elite™ is a Windows® application and desktop virtualization solution that centralizes application and desktop management and delivers applications to physical or virtual desktops on-demand to users anywhere using any PC, thin client, laptop or netbook.



ISV/Software Solutions

